

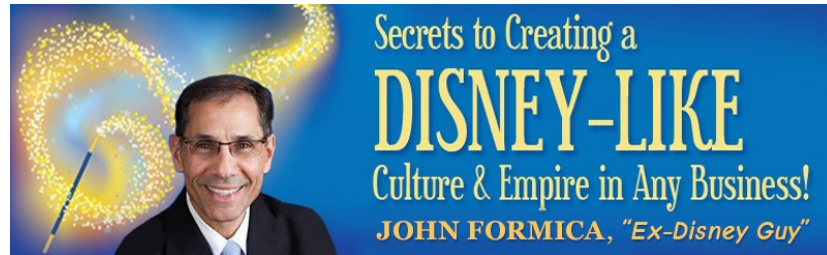


# EDUCATION MEETING

## SECRETS TO CREATING A DISNEY LIKE CULTURE AND EMPIRE IN ANY BUSINESS

**CORPORATE PARTNERS**

**PLATINUM**



**PRESENTED BY JOHN FORMICA**



It is all about the Customer Experience and making it Magical!



**PROXIMO**

- **HAVE YOU EVER WONDERED HOW** the Walt Disney World Resort® and other successful companies continue to produce a dynamic model on Business Excellence, Leadership, Team Working Environment and Customer Service?
- **DOES YOUR WORK ENVIRONMENT** have the right people that are loyal, committed and enjoy doing their jobs toward achieving your team and organization's goals?
- **DO YOU HAVE A PLAN** to Attract More Customers, Create Customer Loyalty For Life, Beat Out Your Competition and compete in this challenging economy?

As a former Disney Hotel leader and known throughout the U.S. as "America's Best Customer Experience Coach," John shares his incredible experiences and 25 years of proven success strategies to help your organization create a "Magical Customer Experience" and Culture. Learn best practices you can apply right away to increase your market profile, beat out your competition, wow your customers, and increase employee loyalty to lead the way in this new economy.



ARCHITECTS | PLANNERS  
INTERIOR DESIGNERS



Storr Tractor



**TUESDAY, MAY 2, 2017**

TPC AT JASNA POLANA

8 Lawrenceville Road  
Princeton, NJ, 08540

Phone: 609-688-0500 Fax: 609-924-0547

Host Manager: Jason Miller

9:00 am -9:45 am	Registration/Continental Breakfast
9:45 am - 10:00 am	Business Meeting
10:00 am-12:00 pm	Session
12:00 pm	Lunch

Limited Golf Available

Contact Jason Miller at [jasonmiller@member.cmaa.org](mailto:jasonmiller@member.cmaa.org)

**2 Credits**

Register online at [www.njcma.org](http://www.njcma.org)

\$40.00 per person

**BRONZE**

Allied Beverage Group LLC  
Arthur J. Gallagher  
Jackson Family Wines  
King Solomon Foods  
Master Purveyors Inc.  
MembersFirst  
MJ Frank

Please mail form and check made payable to TPC at Jasna Polana for \$40.00 per person by April 30 to TPC at Jasna Polana, 8 Lawrenceville Road, Princeton, NJ 08540

NAME \_\_\_\_\_  
CLUB \_\_\_\_\_  
GUESTS \_\_\_\_\_